



Respecting the unexpected

Texas Dialysis EMResource Quick Reference Guide

Document Version: 2.0

Revision Date: April 9, 2009

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www.emsystems.com

What is EMResource

EMResource is a proven Inventory and Resource Management solution that streamlines communications between medical response teams and healthcare providers by monitoring healthcare assets, emergency department capacity, behavioral health and dialysis bed status, and facilitates NDMS and HAvBED reporting and broadcasting. Additional incident specific resources are easily tracked, such as decontamination capability, ventilators, pharmaceuticals, and specialty services.

Designed by clinicians for clinicians, EMResource is a robust Web-enabled, browser-based system that combines the following:

- On-going compliance with ASPR guidelines
- Operational bed tracking system compatible with HAvBED data standards
- Comprehensive communication and inventory management of healthcare assets and bed capacities
- Intuitive and robust screen designs
- Strengthens interoperable communications capabilities
- Flexible Alert & Event Notification
- Interactive GIS mapping
- Expanded regional collaboration through mutual aid
- Accommodates integration of dialysis, shelter, and behavioral health status
- Integration with EMTrack - Patient and Evacuee Tracking
- Unlimited number of users

How to log onto to the system

Be sure to obtain:

- User name- case sensitive
- Password- case sensitive

At least 2 people need to have access to this information and it should be stored at the facility since it will be needed each time you access the system.

1. Go to emresource.emsystem.com
2. Enter user name and password



Region Default View

The main page displays the following information on all facilities in the region:

- Facility Provider Number & Name
- Patient Capacity
- # Dialysis Patients
- # PD
- # Home Hemo
- # Isolation Patients
- Dialysis
 - Open- means the unit is operating normally in terms of hours and shifts

- Closed- Closed means the unit is not operating normally and is dialyzing any patients
- Divert- Means you can't accept any patients in an emergency either because:
 - Unit is full and there is no capacity to dialyze extra patients
 - You are dialyzing your own patients in preparation for evacuation
 - You have already accepted as many patients as you can safely dialyze
- Evacuating- Means that the unit is in the process of closing for evacuation

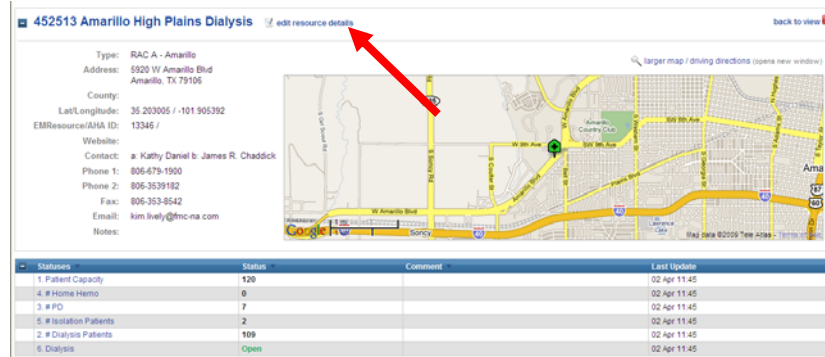
Region Default View:

Setup	View	Other Regions	Event	Preferences	Report	Form	Regional Info	Instant Message	User Links
Region Default									print refresh
- RAC A - Amarillo		1. Patient Capacity	2. # Dialysis Patients	3. # PD	4. # Home Hemo	5. # Isolation Patients	6. Dialysis		
	452513 Amarillo High Plains Dialysis	120	109	7	0	2	Open		
	452660 Hereford Dialysis Center	48	46	0	0	0	Open		
	452718 Crown of Texas Kidney Center	30	27	0	0	0	Open		
	452760 Pampa Dialysis Center	36	28	0	0	0	Open		
	452771 Childress Co Hospital District	24	15	0	0	0	Open		
	452866 Amarillo Kidney Specialists, LLC	205	103	101	0	1	Open		
- RAC B - Lubbock		1. Patient Capacity	2. # Dialysis Patients	3. # PD	4. # Home Hemo	5. # Isolation Patients	6. Dialysis		
	452506 Dialysis Center of Lubbock	174	144	22	0	2	Open		
	452568 South Plains Kidney Disease Ct.	180	113	36	0	1	Open		
	452792 Lubbock Dialysis Center-Redbud	336	173	64	0	0	Open		
	452848 FMC Dialysis Services Plainview	120	64	0	0	0	Open		
	453508 Dialysis Services of West Texas	36	21	0	0	0	Open		
	459001 Montford Prison Dialysis Unit	48	26	0	0	0	Divert		
- RAC C - Wichita Falls		1. Patient Capacity	2. # Dialysis Patients	3. # PD	4. # Home Hemo	5. # Isolation Patients	6. Dialysis		
	450584 Wilbarger Gen Hosp Dial of Vernon	20	20	0	0	0	Open		
	452510 North Texas Dialysis Center	216	166	8	0	0	Open		

Update Contact Information

Enter Contact Information initially and whenever there is a change. This information can be viewed by all users of EMResource and will be used when others make contact with the unit.

1. To enter information click once on your facility name.
2. A screen will appear with your facility information.
3. Select the "edit resource details" button to update contact information (phone, email, etc.)



4. Update the facilities information.
5. Be sure to click “Save” when you are finished.

** indicates the information is required.

Name:** 452513 Amarillo High Plains Dialysis

Abbreviation:** amar

Resource Type: RAC A - Amarillo

Reports HAVBED data: Check only if this Resource should be included when reporting HAVBED data to HHS

AHA ID:

External ID:

Street Address: 5920 W Amarillo Blvd

City: Amarillo

State: Texas

Zip Code: 79106

County:

Latitude/Longitude: 35.203005 -101.905392

Website:

Contact First Name:** a: Kathy Daniel

Contact Last Name:** b: James R. Chaddick

Contact Address: 5920 Amarillo Blvd W
Amarillo, TX 79106

Contact Phone 1 (e.g. 888-555-1212): 806-679-1900

Contact Phone 2 (e.g. 888-555-1212): 806-3539182

Contact Fax (e.g. 888-555-1212): 806-353-8542

Contact E-Mail (e.g. person@hospital.com): kim.lively@fmc-na.com

Updating Your Status

Update your status monthly by the 8th AND whenever there is a change.

1. Select the key icon to the left of your facility name

Setup	View	Other Regions	Event	Preferences	Report	Form	Regional Info	Instant Message	User Links
Region Default									
RAC A - Amarillo									
			1. Patient Capacity	2. # Dialysis Patients	3. # PD	4. # Home Hemo	5. # Isolation Patients	6. Dialysis	
			452513 Amarillo High Plains Dialysis	120	109	7	0	2	Open
			452560 Hereford Dialysis Center	48	48	0	0	0	Open
			452578 Crown of Texas Kidney Center	30	27	0	0	0	Open
			452790 Compa Dialysis Center	36	28	0	0	0	Open
			452771 Cherokee Co Hospital District	24	15	0	0	0	Open
			452866 Amarillo Nephrology Specialists, LLC	205	103	101	0	1	Open
RAC B - Lubbock									
			452500 Dialysis Center of Lubbock	174	144	22	0	2	Open
			452568 South Plains Kidney Disease CL	180	113	36	0	1	Open
			452792 Lubbock Dialysis Center-Redbud	336	173	64	0	0	Open
			452848 FMC Dialysis Services Plainview	120	64	0	0	0	Open
			453508 Dialysis Services of West Texas	36	21	0	0	0	Open
			459001 Montford Prison Dialysis Unit	48	26	0	0	0	Divert
RAC C - Wichita Falls									
			450584 Wittberger Gen Hosp Dial of Vernon	20	20	0	0	0	Open
			452510 North Texas Dialysis Center	216	166	8	0	0	Open

2. Select the categories you wish to change.

452513 Amarillo High Plains Dialysis
 Select the statuses to update (unchecked ones will not be changed):

6. **Dialysis:** Dialysis Status

2. **# Dialysis Patients:** Hemo Dialysis Patients

 Comment:

5. **# Isolation Patients:** # Isolation Patients

3. **# PD:** # PD Patients

 Comment:

4. **# Home Hemo:** # Home Hemo patients

1. **Patient Capacity:** The patient capacity at your facility

[Show All Statuses](#)

3. Enter updated information.
4. Enter comments if necessary.
5. Be sure to select "Save" at the bottom of the screen.

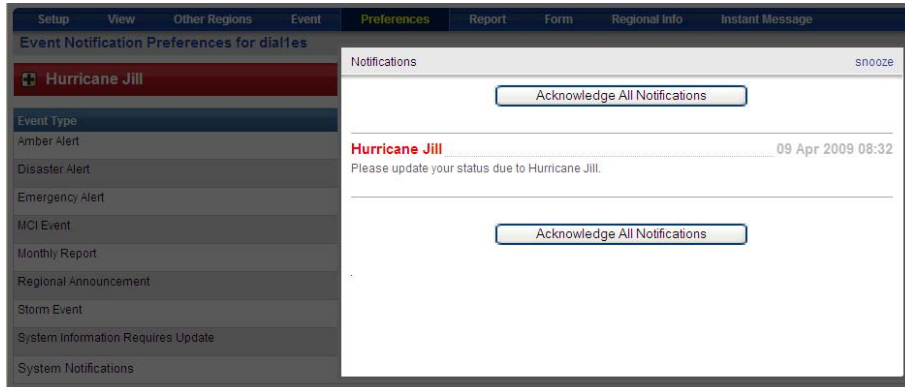
Events

Events are episodic situations which require facilities to either 1) be notified of a situation occurring or 2) be asked to update their status.

Events that are occurring will appear at the top of the screen.

Setup	View	Other Regions	Event	Preferences	Report	Form	Regional Info	Instant Message	User Links	
Region Default									print refresh	
Hurricane Jill										
- RAC A - Amarillo										
				1. Patient Capacity	2. # Dialysis Patients	3. # PD	4. # Home Hemo	5. # Isolation Patients	6. Dialysis	
				452513 Amarillo High Plains Dialysis	120	106	4	0	1	Open
				452660 Hereford Dialysis Center	48	42	0	0	0	Open
				452718 Crown of Texas Kidney Center	30	29	0	0	0	Open
				452760 Pampa Dialysis Center	36	28	0	0	0	Open
				452771 Childress Co Hospital District	24	15	0	0	0	Open
				452866 Amarillo Kidney Specialists, LLC	208	100	107	1	0	Open
- RAC B - Lubbock										
				452506 Dialysis Center of Lubbock	174	155	15	0	1	Open
				452568 South Plains Kidney Disease Ct.	180	108	34	0	1	Open
				452792 Lubbock Dialysis Center-Redbud	336	179	64	0	0	Open
				452848 FMC Dialysis Services Plainview	120	64	0	0	0	Open
				453508 Dialysis Services of West Texas	36	22	0	0	0	Open
				459001 Montford Prison Dialysis Unit	48	26	0	0	0	Divert

When an event starts, you will receive an audio alert and an acknowledgement screen. Click “Acknowledge All Notifications” to indicate you have viewed the information.



To view more information about the event, you may select the event banner at the top of the screen.

Setup	View	Other Regions	Event	Preferences	Report	Form	Regional Info	Instant Message	User Links
Region Default									print refresh
Hurricane Jill									
RAC A - Amarillo		1. Patient Capacity	2. # Dialysis Patients	3. # PD	4. # Home Hemo	5. # Isolation Patients	6. Dialysis		
452513	Amarillo High Plains Dialysis	120	106	4	0	1	Open		
452660	Hereford Dialysis Center	48	42	0	0	0	Open		
452718	Crown of Texas Kidney Center	30	29	0	0	0	Open		
452760	Pampa Dialysis Center	36	28	0	0	0	Open		
452771	Childress Co Hospital District	24	15	0	0	0	Open		
452866	Amarillo Kidney Specialists, LLC	208	100	107	1	0	Open		
RAC B - Lubbock		1. Patient Capacity	2. # Dialysis Patients	3. # PD	4. # Home Hemo	5. # Isolation Patients	6. Dialysis		
452506	Dialysis Center of Lubbock	174	155	15	0	1	Open		
452568	South Plains Kidney Disease Ct.	180	108	34	0	1	Open		
452792	Lubbock Dialysis Center-Redbud	336	179	64	0	0	Open		
452848	FMC Dialysis Services Plainview	120	64	0	0	0	Open		
453508	Dialysis Services of West Texas	36	22	0	0	0	Open		
459001	Montford Prison Dialysis Unit	48	26	0	0	0	Divert		

Setup	View	Other Regions	Event	Preferences	Report	Form	Regional Info	Instant Message	User Links		
Event Status									print refresh		
Hurricane Jill											
Created By: EMSsystem User @ 04/09/09 08:31 Please update your status due to Hurricane Jill.											
RAC A - Amarillo		1. Patient Capacity	2. # Dialysis Patients	3. # PD	4. # Home Hemo	5. # Isolation Patients	6. Dialysis	Generator Availability	Comment	Last Update	By User
452513	Amarillo High Plains Dialysis	120	106	4	0	1	Open	--		07 Jan 14:30	Amarillo High Plains Dial...
452660	Hereford Dialysis Center	48	42	0	0	0	Open	--	No isolation station Hemo Only No PD program No Home program	09 Jan 16:00	Hereford Dialysis Center
452718	Crown of Texas Kidney Center	30	29	0	0	0	Open	--	No isolation Hemo Only No PD program No home program	07 Jan 14:49	Crown of Texas Kidney Cen...
452760	Pampa Dialysis Center	36	28	0	0	0	Open	--	Hemo Only No PD Program No Home Program	07 Jan 14:44	Pampa Dialysis Center
452771	Childress Co Hospital District	24	15	0	0	0	Open	--	Hemo Only, M,W,F only Capacity 24 with current staffing & supplies. Can do buttonhole access pati...	05 Nov 07:05	CRMIC Dialysis
452866	Amarillo Kidney Specialists, LLC	208	100	107	1	0	Open	--	no isolation pls at present time, we can do buttonhole on hemo	06 Jan 15:34	Amarillo Kidney Specialis...
Summary		466	320	111	1	1	N/A	N/A			

Configure Event Notification Preferences

In order to receive notifications when an event has occurred, you need to configure a few things in the preferences area.

1. Hover over “Preferences” at the top of your screen and select “Event Notification”.

Region Default	Event Notification	Status Change Prefs	Change Password
Hurricane Jill			
- RAC A - Amartito			
452613 Amartito High Plains Dialysis	48	42	0
452660 Hereford Dialysis Center	30	29	0
452718 Crown of Texas Kidney Center	36	28	0
452771 Childress Co Hospital District	24	15	0
452866 Amartito Kidney Specialists, LLC	208	100	107
- RAC B - Lubbock			
452506 Dialysis Center of Lubbock	174	155	15
452568 South Plains Kidney Disease CL	180	108	34
452792 Lubbock Dialysis Center-Redbwt	336	179	64
452848 FMC Dialysis Services Plainview	120	64	0
453568 Dialysis Services of West Texas	36	22	0
459001 Montford Prison Dialysis Unit	48	26	0

2. Specify which events you wish to be notified for and specify how you wish to be notified.

Event Type	Notification Methods
Amber Alert	<input type="checkbox"/> E-mail <input type="checkbox"/> Text Pager <input checked="" type="checkbox"/> Web Page
Disaster Alert	<input type="checkbox"/> E-mail <input type="checkbox"/> Text Pager <input checked="" type="checkbox"/> Web Page
Emergency Alert	<input type="checkbox"/> E-mail <input type="checkbox"/> Text Pager <input checked="" type="checkbox"/> Web Page
MCI Event	<input type="checkbox"/> E-mail <input type="checkbox"/> Text Pager <input checked="" type="checkbox"/> Web Page
Monthly Report	<input checked="" type="checkbox"/> E-mail <input checked="" type="checkbox"/> Text Pager <input checked="" type="checkbox"/> Web Page
Regional Announcement	<input type="checkbox"/> E-mail <input type="checkbox"/> Text Pager <input checked="" type="checkbox"/> Web Page
Storm Event	<input checked="" type="checkbox"/> E-mail <input checked="" type="checkbox"/> Text Pager <input checked="" type="checkbox"/> Web Page
System Information Requires Update	<input type="checkbox"/> E-mail <input type="checkbox"/> Text Pager <input checked="" type="checkbox"/> Web Page
System Notifications	<input type="checkbox"/> E-mail <input type="checkbox"/> Text Pager

Save

3. Be sure to select “Save” when you are finished.

Configure User Information

In order to receive the notifications you signed up for in the previous step, you must enter an email address of text pager address into your profile.

1. Hover over “Preferences” at the top of your screen and select “User Info”.

Region	1. Patient Capacity	2. # Dialysis Patients	3. # PD	4. # Home Hemo	5. # Isolation Patients
RAC A - Amarillo					
452513 Amarillo High Plains Dialysis	48	42	4	0	1
452660 Hereford Dialysis Center	30	29	0	0	0
452718 Crown of Texas Kidney Center	36	28	0	0	0
452771 Childress Co Hospital District	24	15	0	0	0
452886 Amarillo Kidney Specialists, LLC	208	100	107	1	0
RAC B - Lubbock					
452506 Dialysis Center of Lubbock	174	155	15	0	1
452568 South Plains Kidney Disease CL	180	108	34	0	1
452792 Lubbock Dialysis Center-Redbox	336	179	64	0	0
452848 FMC Dialysis Services Plainview	120	64	0	0	0
453508 Dialysis Services of West Texas	36	22	0	0	0
459001 Montford Prison Dialysis Unit	48	26	0	0	0

2. Enter your email address and/or text pager address (depending on how you wish to be notified of events).

Full Name: EMSystem User
 Organization: EMSystem
 Contact Phone:
 E-Mail Addresses (comma separate multiple addresses): janedoe@man.com, johndoe@apple.com
 Text Pager Addresses (comma separate multiple addresses): 5551234567@tmomail.net

Default View: Region Default
 High Contrast View: Check to use colors that may be clearer in some lighting conditions.
 Opt Out of User Info Reminders: Check to NOT receive reminder e-mails
 Receive expired status notifications: E-Mail Pager

Type	All Notifications	Include Resource Summary	All All Times	Exclude Time Range	From	To
E-mail	<input type="radio"/> On <input type="radio"/> Off	<input checked="" type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	[Dropdown]	[Dropdown]
Text Pager	<input type="radio"/> On <input type="radio"/> Off	<input checked="" type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	[Dropdown]	[Dropdown]
Web Page	<input type="radio"/> On <input type="radio"/> Off	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	[Dropdown]	[Dropdown]

Save Cancel

3. Be sure to select “Save” when you are finished.

Questions

If you need any help when you are using EMResource, please contact Geli Brown at 469-916-3800, or email gbrown@nw14.esrd.net